

TOWN OF MAYERTHORPE

MUNICIPAL STRATEGIC PLAN

2017-2021



LEADERSHIP

Your elected Council is listening and has identified community issues essential to moving Mayerthorpe forward. This Strategic Plan sets our priority long-term outcomes and goals for Mayerthorpe. They are supported by strategies, targets and a system of regular reporting on actions and results. This is strong, focused elected leadership.

Inaugural Council (October 2017 to December 2018)



Rear Left to Right: Councillor Arseneault, Councillor Jogola, Councillor Burns,
Councillor Hagman

Front Left to Right: Councillor Jabush, Mayor Patrick, Councillor Morton

Incumbent Council (January 2019 to October 2019)



Left to Right: Councillor Burns, Councillor Jogola, Councillor Greenwood, Mayor Jabush, Councillor Morton, Councillor Hagman, Councillor Arseneault

Incumbent Council (December 2019 to Current)



Left to Right: Councillor Hagman, Councillor Burns, Councillor Greenwood, Mayor Jabush, Councillor Morton, Councillor Jogola, Councillor Davidson

VISION AND MISSION

Many organizations have a Vision and Mission. Our statements guide Mayerthorpe Council and staff. Our vision statement defines where we are going (our future state). Town of Mayerthorpe's mission statement sets out our key overall role as an organization.

VISION STATEMENT

Mayerthorpe will adapt and evolve to celebrate its history while growing its future.

MISSION STATEMENT

Mayerthorpe will serve its residents, businesses, and visitors through leadership and partnership while embracing opportunities for current and future generations.

OUR VALUES

In advancing our Strategic Plan, Mayerthorpe Town Council and Administration believe:

THE heart of Mayerthorpe is **its people**.

We work **cooperatively** to build and preserve our community.

We embrace and encourage unity, dedication and **progress**.

PRIORITY AREAS, GOALS, TARGETS AND ACTION PLANS

In this Strategic Plan, Mayerthorpe Town Council has decided to focus on a number of priority areas. Town Council recognizes that the community expects more or is not fully satisfied currently in these areas. These areas are:

- ❖ Economic development;
- ❖ Communications and marketing;
- ❖ Municipal services;
- ❖ Infrastructure maintenance/renewal.

These areas of primary attention were decided because of their overall importance to our future. We believe these areas need a high degree of attention and effort to build a sustainable future for Mayerthorpe.

Each area has an Outcome Statement which describes the targeted result for the community in 10-15 years. It's important to measure progress towards these outcomes. Each area has goals and measurable targets to help everyone focus their efforts and track progress towards the outcome.

In a supporting document, Mayerthorpe's Administration has developed action plans for each outcome area to report on progress quarterly to Town Council and annually to the community, using the format below:

GOAL #	ACTIONS	LEAD PERSON	INVOLVE WHO?	PRIORITY TIMING S M L**	STATUS

**S - Short Term (within 1 year) M - Medium Term (within 3 years) L - Later/Long-Term (within 5 years).

PRIORITY AREAS

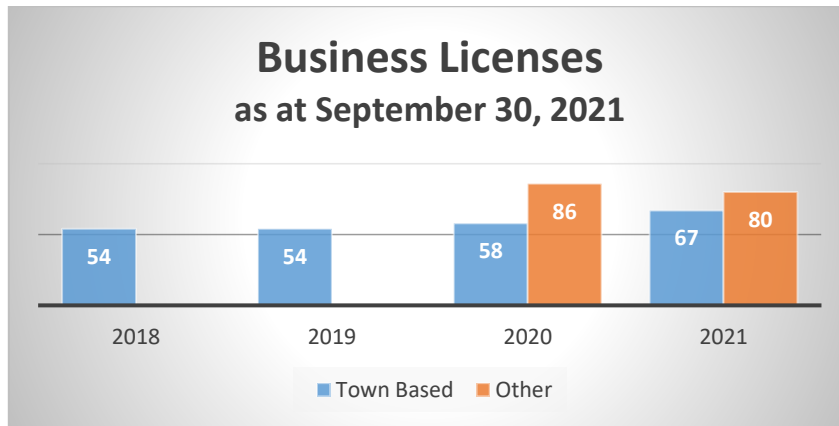
(A): ECONOMIC DEVELOPMENT

Outcome Statement in 2030:

Our community is growing (in population) together by attracting long-term, quality employment in our region through/by fostering and encouraging investment and business start-up.

Goals:

- (A.) Encourage local spending and economic benefits to foster small business (existing and growth).



- [Why Shop Local post on My Mayerthorpe Oct 26/17](#)
- [Became member of Whitecourt & District Chamber of Commerce Jan 1/18](#)
- [Why not pick up fresh flowers post on My Mayerthorpe Jan 4/18](#)
- [Small Business Start Up Ideas post on My Mayerthorpe Jan 4/18](#)
- [Why not start a Local Micro Craft Brewery post on My Mayerthorpe Jan 5/18](#)
- [Canada Summer Jobs Grant for business post on My Mayerthorpe Jan 7/18](#)
- [Canada Small Business Financing post on My Mayerthorpe Jan 8/18](#)
- [Community Futures – Morning Mindset for Businesses Jan 15/18](#)

- New support to start tourism business in Alberta post on My Mayerthorpe Jan 22/18
- Air B & B Small Business Venture idea post on My Mayerthorpe Jan 23/18
- Gov't of Canada – Federal Funding – Innovators and Entrepreneurs post on My Mayerthorpe Jan 24/18
- Community Futures – Morning Mindset for Businesses Jan 26/18
- Coffee & Commerce Business Workshop sponsored by Community Futures Yellowhead East & Town of Mayerthorpe Feb 1/18
- Small Business Workshop – Finding Your Marketing Sweet Spot May 20/19
- Shop Local “We have roots here” Aug 14/18
- Did you know? “If half of the nation’s population spent \$50” Aug 15/18
- Finding Hidden Grants Workshop Aug 24/18
- Another Reason to Shop Local – Industry Skate & Snow Aug 24/18
- Bullet Proof Welding Community Futures Yellowhead East Aug 29/18
- Crockett House Café Aug 29/18
- Why Buy Local Sept 4/18
- Do you Need Help with a Succession Plan Sept 15/18
- Top Ten Reasons to Shop Local Oct 24/18
- Business Vitalization Grant presentation to Crockett Café Oct 24/18
- How to Support a Small Business Nov 7/18
- BSN Finding Hidden Grants Workshop Nov 7/18
- Business Vitalization Grant presentation to Esso Nov 27/18
- Christmas Lite Up Business promotion cross post Nov 30/18
- BSN Holiday Business Networking Luncheon Dec 4/18
- BSN Customer Service Essential Workshop Promotion Dec 12/18
- Think Local First Jan 24/19
- Start the New Year off Right with these Ideas Jan 31/19
- Infinite Designs Home Based Business approved Jan 31/19
- Tourism Entrepreneur Start up Seminar Feb 5/19
- Apprenticeship Incentive Grant for Women Feb 11/19
- Business Support Network – Is Leveraging the Cloud for your Business and What is your Online Marketing Strategy workshops Feb 13/19

- Invest in Alberta Magazine Publication Feb 20/19
- Premium Negotiation Tactics That Sell More Faster Webinar Feb 25/19
- Free Booth Space to Increase Business Exposure Grant Mar 7/19
- Community Futures Yellowhead East Recognition of Crockett House Café Mar 11/19
- Business Banners installed on Street Lights Mar 14/19
- On Farm Solar Photovoltaics Program Mar 21/19
- Lemonade Day Business Skills Development Mar 25/19
- What's Your #1 Favourite Thing about Being an Entrepreneur? Mar 25/19
- Business Support Network – Succession Planning for Your Business, Employee Retention Strategies & Building and Employee Buy In Program Mar 26/19
- 1st Annual Feathers & Farm Sale April 2/19
- Shop Local – Pick 3 Spend \$50 Apr 12/19
- Tri Municipal Expos with Lac Ste. Anne County Apr 12 to 14, 2019
- Mayerthorpe Rodeo You Tube Video launched on My Mayerthorpe May 1/19
- Town Booth at Whitecourt & District Chamber of Commerce Trade Show May 10 to 12/19
- Co-op Shop Local post on My Mayerthorpe Jun 18/19
- Sangudo Opportunity Development Cooperative meeting Jun 18/19
- Business Support Network - Bringing Humor into the Workplace Jun 27/18
- Development Incentives Post Aug 30/19
- How to support a Friend's Small Business for Free Oct 2/19
- This Christmas - Buy Local Oct 6/19
- Top Ten Reasons to Shop Local Oct 27/19
- Attracting and Retaining Loyal Customers Workshop Oct 30/19
- Shop43.ca Press Release Feb 10/20
- Featured Infinite Designs Grande Opening in new location Feb 19/20
- Featured Thyme for Health & Herbs new location Feb 19/20
- Featured Esther's Healing Centre gym equipment Feb 19/20
- Featured Branded B & B opening at Crockett House Café Feb 19/20
- How you can support a small business post Feb 28/20
- How can people support business at a time link now? Mar 24/20

- National Take Out Day - Support local food business and curbside pickup Apr 15/20
- #Support Local Apr 21/20
- Showing your Support Apr 29/20
- Policy VIII-006 COVID-19 Business Support Grant Jun 29/20
- GROWTH Business Award Crockett House Presentation Jul 24/20
- Shop Local - Aug 12 Shop Local post on My Mayerthorpe Sept 11/20
- Tis the Season Shop Local Nov 12/20
- Top Ten Reasons to Shop Local Dec 8/20
- Town purchased gift certificates from local vendors for staff Dec 22/20
- 2021 COVID 19 Business Support Grant Jan 27/21
- 2021 Volunteer Appreciation Certificates purchased locally Apr 12/21
- Contacted restaurants to offer temporary patio development Apr 19/21
- Rumble North Partnership and Cooperative Investment Grant Apr 30/21
- Featured new business The Gym 2.0 on My Mayerthorpe Aug 16/21
- 2021 Business Expansion and Retention Survey launched Sept 1/21
- Featured new business Cabinet Works and More on My Mayerthorpe Sept 1/21
- Featured dry cleaner diversification at Thyme for Health and Herbs on My Mayerthorpe Sept 8/21
- Featured product diversification at Crockett Automotive on My Mayerthorpe Sept 10/21
- How to support local without spending money post on My Mayerthorpe Sept 13/21
- Honey Bee Massage Therapy New Service offering post on My Mayerthorpe Sept 29/21
- Business Recognition Program Policy Oct 11/21

(B.) Attract primary employee businesses.

- Athabasca Minerals Inc. discussions commenced (10 +/- employees) Feb 2/18
- Crockett House Café (5 +/- employees) March/18

- Athabasca Minerals Inc. conference call held Feb 26/18
- Invest Alberta Magazine launch featuring Mayerthorpe & Gasoline Alley North opportunity Feb 28/18
- Athabasca Minerals Inc. meeting with Mayor & CAO held Mar 7/18
- Commercial #1 (banking) discussions (5 +/- employees) held Mar 12/18
- Policy I-023 Development Tax Incentive approved by Council Mar 26/18
- Industry#1 Letter of Support Mar 28/18
- Commercial #2 (podiatry) discussions (2 +/- employees) held Mar 29/18
- Urban Services #1 discussions (25+/- employees) with MLA held Apr 6/18
- Urban Services #1 Level 4 Care facility presentation to Council May 22/18
- Commercial #1 (banking) survey results sent to stakeholder on May 30/18
- Crocket House Café Official Opening Jul 9/18
- Athabasca Minerals Inc. Development Permit Application received for Phase I and II combined Jul 19/18
- Commercial #1 (banking) meeting with Mayor, not proceeding, will review annually
- Athabasca Minerals Inc. Development Permit Approval Sept 8/18
- Athabasca Minerals Inc. News Release Sept 12/18
- Athabasca Minerals Inc. News Release October 6/18
- Soup & Sandwich, Laundromat Business Development Permit Approval Oct 7/18
- Solar Cannabis Corp. Retail Business Development Permit Approval Oct 19/18
- Athabasca Minerals Inc. News Release Nov 21/18
- Commercial #3 (unknown) discussion with realtor Nov 26/18
- Commercial #3 (unknown) discussion with realtor Dec 17/18
- Athabasca Minerals Inc. News Release Dec 17/18
- 5 storefront businesses in 2017 that went out of Business in 2018:
 - A & M Ent.
 - Full Out Salon Services
 - Kountry Krafts
 - TD Canada Trust

- The Dusty Rose Boutique
- 2 new storefront businesses opened in 2018:
 - Crocket House Café
 - Hadley & Asher's Candy Emporium
- 4 new storefronts businesses opened in 2019:
 - Little City Market
 - Mayerthorpe Registries
 - Mayerthorpe Pharmacy
 - Cannabis Corp.
- 1 new industrial expansion occurred in 2019:
 - Paddle Plastics Welding Division Shop
- 2 businesses diversified in 2019:
 - Esther's Healing Hands - Gym
 - Esso - Liquor
- New Bus Service Northern Express Jan 8/19
- Industry #2 Discussion Jan 24/19
- Commercial #3 (Drive Thru Restaurant) Discussion Jan 24/19
- Industry #2 Development Permit application received Feb 27/19
- Urban Services #1 Discussion April 1/19
- Commercial #3 (Drive Thru Restaurant) Discussion Apr 1/19
- Industry #2 (Paddle Plastics Welding) Development Permit Apr 22/19
- Commercial #3 (Drive Thru Restaurant) Discussion Apr 22/19
- Urban Services #2 Discussion Apr 24/19
- Commercial #4 (Mayerthorpe Registries) May 25, 2019
- Industry #1 Site Visit May 30, 2019
- Commercial #4 (Mayerthorpe Registries) opened June 15/19
- Commercial #3 Development Permit (Drive Thru Restaurant) Jul 18/19
- Commercial #5 Development Permit Nov/18 (Little City Market) opened Aug 1/19
- Commercial #6 (Pharmacy) picked up Development Permit Application and Business License anticipates opening Oct 1, 2019
- Industry #1 (AMI Silica) meeting Nov 20/19

- Mayerthorpe Registries Jun 6/19 (New Storefront)
- Mayerthorpe Pharmacy Nov 22/19 (Infill)
- Cheers Liquor Store Dec 19/19 (New Storefront)
- Infinite Designs relocated and Expanded in Jan/20 (Infill)
- Little City Market re-opened with new owner in Jan/20 (New Storefront)
- Solar Cannabis opened Feb 14/20 (Infill)
- Esther's Healing Hands diversified with gym Feb 19/20 (Expansion)
- Branded B & B opened Feb 19/20 (Infill)
- Mystic Lashes opened in Mar 1/20 (Infill)
- Paddle Plastics Ltd. Welding Division opened Mar 11/20 (New Building)
- Commercial Development Follow-up with Alberta Transportation Mar 24/20
- Gasoline Alley North follow-up re insurance policy Apr 2/20
- Commercial Development fronting onto 50th Street follow-up with Alberta Transportation Apr 8/20
- Development Permit issued for 26-unit motel June 23/20
- Development Permit issued for 2 commercial buildings June 24/20
- Development Permit issued for gas station, convenience store, and car wash June 24/20
- Cowboy Customs opened Aug 1/20 (Infill)
- Development Permit for new Commercial Building fronting onto 50th Street extension granted Oct/20
- B.A.D. Hockey opened Nov 5/20 (MEC New)
- Connor Creek Collection re-opened Dec 8/20 (Infill)
- Gasoline Alley North listed with Sable Realty Jan 1/21
- Fire Hydrant lowered and cc valve completed Jun 30/21
- New Commercial Retail Investment Press Release (3 commercial spaces with one lease of space secured by Tim Horton) Mar 26/21
- Commercial Development completed soil study on property April/21

- Commercial Development completed water service connection upsizing on June 10/21
- Commercial Development footings poured June 22/21
- Contacted business looking at Mayerthorpe for potential business investment July 5, 2021
- Mayor met with business looking at Mayerthorpe to expand business from another community Jul 6/12
- Sent Commercial Development information on buildings Jul 7/21
- Cabinet Works and More set up in main street location Jul 7/21
- 2 businesses diversified:
 - Crockett Automotive - RV Parts/Supplies/Masks
 - Thyme for Health and Herbs - Barrhead Drycleaners
- The Gym 2.0 set up in main street location Aug 17/21
- Honey Bee Massage Therapy Sept 29/21

(C.) Re-establish a business network like the Chamber of Commerce (to improve communication and support the interests of the business community).

- Whitecourt & District Chamber of Commerce Membership Jan 1/18
- RFD on Business Support Network Feb 26/18
- Council approved establishment of Business Support Network Feb 26/18
- Workforce Recruitment & Retention Study – Workforce Summit Feb 27/18
- Community & Regional Economic Supports (CARES) Grant Program – Intake 3 for the Local Business Support Series Project approved Mar 27/18
- Kristy Tuts, Workforce Consultant, Ministry of Labour to present Business Support Network model to Lac Ste. Anne County in Apr/18
- Business Support Network Start up meeting May 3 or 4/18

- Business Support Network survey results sent to Kristy Tuts on Jul 9/18
- Business Support Network Steering Committee meeting schedule for Aug 28/18 from 2 to 4 p.m. – Postponed to Sept 12, 2018
- Business Support Network Steering Committee meeting Sept 12/18
- Business Support Network Steering Committee meeting Oct 15/18
- Business Support Network Luncheon Nov 1/18
- Business Support Network Finding Hidden Grants Workshop Nov/18
- Business Support Network Steering Committee meeting Nov 21/18
- Prairies North Farm Forum Nov 29/18
- Business Support Network Luncheon at Crockett Cafe Dec 4/18
- 2019 Whitecourt & District Chamber of Commerce Membership approved Jan 14/19
- Customer Service Essentials Workshop at LSAC on Jan 22/19
- BSN Steering Committee meeting Jan 29/19
- Marketing Online & Working on the Cloud Workshop Feb 26/18
- BSN Steering Committee meeting Feb 26/19
- Free Webinar for Small Business Owners: Get More Customers Directly from Facebook Apr 12/19
- BSN Steering Committee meeting held May 1/19
- BSN Steering Committee meeting held June 4/19
- BSN Steering Committee Jul 15/19
- Employment Standards Free Webinar Aug 27/19
- Events and Training 2019 Sept 16/19
- BSN Steering Committee Meeting Oct 1/19
- Cyber Security Workshop held Jan 29/20
- BSN Steering Committee meeting held Feb 6/20
- Shop43 Launch Portal Press Release Feb 10/20
- Infinite Designs Expansion post Feb 12/20
- Marketing Academy for Small Business Free Online Workshop for Marketing Facebook and Instagram Feb 18/20
- Mental Health Safety Workshop held Feb 24 & 25/20

- BSN Steering Committee meeting held Apr 5/20
- Shop43 Letter with Window Decal Apr 14/20
- CAO presented Shop43.ca to Whitecourt & District Chamber of Commerce Apr 15/20
- CAO submitted Park Avenue Subdivision, Mills Acres (19 Lots, Gasoline Alley North, and tax recovery lot marketing information to GROWTH Alberta for Local Intel Regional Land Investment Opportunities Marketing Apr 16/20
- BSN Social Media Workshop May 6/20
- BSN Steering Committee meeting May 6/20
- BSN COVID 19 Employer Resources & Support Zoom Mtg May 6/20
- CFYE Regional Relief and Recovery Fund information sent to businesses May 25/20
- Community Economic Development Profile launched June 6/20
- Alberta Small Business Relief Fund information sent to businesses June 10/20
- BSN Steering Committee Zoom Mtg June 11/20
- Provincial Small and Medium Size Enterprise Relaunch Grant sent to businesses June 29/20
- July Monthly Business Letter Jul 1/20
- COVID-19 Business Support Grant opened for business applications Aug 11/20
- August Monthly Business Letter Aug 11/20
- BSN Steering Committee Mtg Aug 25/20
- September Monthly Business Letter Sept 10/20
- Mayor and CAO met with Whitecourt & District Chamber of Commerce Executive Director about establishing a Mayerthorpe Chamber Chapter Aug 8/20
- Mayerthorpe Chamber Chapter meeting Aug 21/20
- Mayerthorpe Chamber Chapter meeting with key stakeholder Oct 2/20

- BSN Steering Committee meeting Oct 29/20
- Regional Chamber Networking Zoom Meeting Nov 13/20
- Regional Resource and Energy Corridor Meeting No 27/20
- Regional Chamber Networking Zoom Meeting Dec 4/20
- Regional Business Support Network meeting Dec 10/20
- North Central Business Support Network Jan 26/21 with Todd Hurch, ATB
- North Central Business Support Network Feb 16/21 with Dr. Lynora Saxinger, Infectious Diseases Specialist
- EDO met with Alberta Labour and Immigration representative regarding the Mayerthorpe & District Business Support Network on Jun 30/21
- Business Support Network meeting held Aug 17/21
- Mayor and CAO met with local business to discuss business retention and attraction and Whitecourt & District Chamber of Commerce Mayerthorpe Chapter Sept 1/21
- Business Support Network meeting held Sept 21/21
- Business Support Network meeting scheduled for Oct 19/21
- Business Support Network Workshop - RMRF Law Workshop Nov 4, 2021

(D.) Ensure adequate available housing for workers arriving for growth.

- Commercial Brokerage Agreement Amendments approved by Council Mar 12/18
- Policy I-023 Development Tax Incentive approved Mar 26/18
- Temporary/transitional/extended accommodation need discussed with Gasoline Alley North Project Manager Mar 28/18
- Commercial Brokerage Agreement Amendment/Extension to Mar 1/18 – Sept 10/18

- RTM Dealer site visit Oct 9/18
- Reservation Agreement with RTM Dealership sent Nov 19/18
- Development Agreement with 1360612 Alberta Ltd. Nov 13/18
- Reservation Agreement with Mountain View RTM to place RTM by May 1, 2019 completed Nov 26/18
- Town secured title to 19 residential lots for future development Dec 31/18
- Development Permit issued for new manufactured home on infill lot Feb 11, 2019
- Met with RTM/Manufactured Housing proponent re Park Avenue Development Jun 19/19
- Received proposal from Northplex Ltd. Jun 27/19
- Development Permit for new modular home on infill lot Aug 30/19
- Manufacturer Home site visit Jan 19/18 (Park Avenue Subdivision)
- Provided land information to realtor for potential developer of residential housing May 27, 2020
- Completed Realtor listing agreements for Park Avenue Subdivision Jun 10/20
- Meeting with Developer re affordable housing opportunities Mar 17/21
- Proposal sent to Developer re transfer of multi housing lot Mar 25/21
- Park Avenue Restrictive Covenant amended May 18/21
- Park Avenue Realtor Listings renewed May 27/21
- Realtor Listings entered into for 5258 - 51 Street July/21
- 5258 - 51 Street sold Sept 1/21

Targets:

OVERALL: Population – grow 3% by 2021.

- 1) Two (2) new businesses per year, based on total business licenses. [13 New Businesses over 4 year period.](#)
- 2) Gasoline Alley North 25% occupied by 2021. [Not achieved.](#)
- 3) At least one (1) new primary employers that employ ten (10) or more staff by 2021. [Exceeded with Crockett House Café, Paddle Plastics Welding Division, and Tim Hortons.](#)
- 4) Annual small business meeting to network and share, re-establish Chamber of Commerce by 2021. [Completed with establishment of the Business Support Network and Whitecourt & District Chamber of Commerce - Chamber Chapter](#)
- 5) Park Avenue Subdivision 50% sold by 2021. [Not achieved.](#)

Strategies (How):

- Align and incorporate goals and activities/objectives with Economic Development Strategic Plan.
- Have Council oversee economic development for now.
- Celebrate improved services that support businesses.
- Collaborate and maintain partnerships.
- Encourage customers to come into downtown from Gasoline Alley North.
- Put more staff time and resources into economic development (in-house, partnerships, etc.).
- Encourage bringing new housing lots to market (Park Avenue and Mills Acres).
- Sites for major primary employers—Railway lands, Gasoline Alley North, south of Gasoline Alley North, and east of Mayerthorpe.
- Support Gasoline Alley North owners to attract site developers and downtown vacant building owners to attract tenants.

(B): COMMUNICATIONS AND MARKETING

Outcome Statement in 2030:

Citizens of Mayerthorpe and area are strongly connected to community emotionally. With information, they:

- Are enthusiastic and informed about municipal operations;
- Engaged more in community;
- Have mutual trust with municipal leaders.

Goals:

(A.) Continue to market the positive to those citizens that are receptive to change and change negative to positive for those resistant to change.

- Administration responded to incident reported on My Mayerthorpe2 regarding Public Works Jan 16/18
- Administration met with citizen regarding post regarding Dog Control on My Mayerthorpe2 Jan
- Accolade to Public Works for snow removal on My Mayerthorpe2 Feb 5/18
- Administration responded to Complaint regarding snow windrow on 46th Ave on My Mayerthorpe2 Feb 13/18
- Mayor attended Mayerthorpe Exhibition Centre on Feb 23/18
- Provided detailed response to Citizen explaining increases to the budget outside of the Town's ability to control pertaining to 2% increase to municipal budget. No further response Mar 5/18
- Accolades to Public Works regarding snow removal on My Mayerthorpe2 Mar 5/18
- Accolades to GFL Environmental Inc. regarding garbage pickup on My Mayerthorpe2 Mar 9/18
- Posted presentation of Recreation External Grant cheque presentation to Elmer Elson Elementary School on My Mayerthorpe2 Mar 13/18
- Posted presentation of FCSS External Grant cheque presentation to Mayerthorpe Jr. Sr. High School on My Mayerthorpe 2 Mar 13/18

- Posted presentation of Recreation External Grant cheque presentation to Mayerthorpe Curling Club on social media Mar 13/18
- Posted Town's approval of FCM Asset Management grant on social media.
- Provided detailed response to Citizen regarding FCM Asset Management grant usage. Positive response received Mar 14/18
- Administration provided information on My Mayerthorpe 2 regarding the Community Garden at the Water Treatment Plant property on Mar 23/18
- Administration received accolade via phone from Citizen regarding storm water drainage on Mar 28/18
- Accolade from two citizens regarding 1st Quarter Newsletter Apr 6/18
- Thank you and donation to Cemetery regarding upkeep Jul 3/18
- Thank you received regarding the 53rd Street sidewalk project Jul 5/18
- Accolade from individual regarding Town's response being open and transparent on Splash Pad comments on My Mayerthorpe Jul 11/18
- Accolade from Alberta Transportation regarding grant reporting Jul 23/18
- Accolade from Fallen Four Memorial Society regarding Administration's efforts submitting the Invest in Canada Expression of Interest Aug 15/18
- Mayerthorpe & District Cemetery Association Decorative Gate Ribbon Cutting Oct 10/18
- Accolade from Mayerthorpe Public Library in assisting with correction of 2019 Operating Budget Nov 25/18
- Cheque presentation to Sports Grounds Society for Diamond No. 3 Upgrades Nov 26/18

- Cheque presentation to Mayerthorpe X-Country Ski Club for speaker Nov 26/18
- Cheque presentation to Esso for Vitalization Grant Nov 27/18
- Public Announcement regarding Alberta Municipal Water Waste Water Grant approval for replacement of Well No. 10 to 5 Raw Waterline Jan 17/19
- Kinette Club of Mayerthorpe Cheque Presentation for Park Avenue Fitness Playground Project Feb 21/19
- Accolade on My Mayerthorpe Mar 11/19
- Pembina Pipelines Corporation Cheque Presentation April 16/19
- Thank You Card to Council Apr 23/19
- Mayerthorpe Public Library Kitchen Renovation Project announcement with Friends of Mayerthorpe Public Library President Apr 23/19
- Park Avenue Playground Information Sharing on My Mayerthorpe Sept 7/19
- Diamond Centre Project Ribbon Cutting Sept 27/19
- Mayerthorpe Summer Compilation Video Launch Oct 1/19
- Closed meetings of Council information post Jan 13/20
- Did you know post regarding Household Hazardous Waste open to County ratepayers Jan 21/20
- Hanging Basket - Flower Color Change post after receiving input from Mayerthorpe's Community in Bloom Committee Jan 21/20
- Did you know post regarding Town being a member of Whitecourt & District Chamber of Commerce Jan 21/20
- Library Board Vacancies post on Feb 3/20
- RhPap Building a Better Community Workshop Feb 4/20
- Rhapsody Awards Nominations for Community, Physician, and Heroes categories submitted Feb 28/20
- Did you know post regarding Family Medical Clinic May 29/20
- Water Quality Update to Public June 2/20
- Contract Grading Public Notice June 2/20

- Parent and user group meeting regarding BMX/Skateboard Project June 17/20
- Community Planning Town Hall meeting with public Oct 19/20
- ICF Negotiations Press Release Feb 25/21
- County Abandons Talks on Critical ICF Negotiations Feb 2/21
- Mayerthorpe Exhibition Centre Accessibility Doors Press Release Mar 4/21
- Town of Mayerthorpe Open to the Public Press Release Mar 4/21
- Fair and Equitable does not mean Equal Press Release Mar 8/21
- Ministerial or 13/21 Press Release Mar 21/21
- Tim Horton and Avison and Young Press Release Mar 24/21
- Barry Gylander's Retirement Press Release Mar 31/21
- Rollback on Relaunch Press Release Apr 19/21
- GFL Waste Services Press Release May 26/21
- Open Letter to Town and County Ratepayers Press Release May 26/21
- Grande Opening of BMX/Skate Park Press Release June 4/21
- Town Sustainability July 12/21
- Town Seeks Fairness Press Release June 14/21
- Diamond Centre and Library Automatic Doors June 25/21
- Alberta Municipal Solar Program Funding Announcement June 22/21
- Arbitration Website Page Launched August/21

(B.) Increase trust relationship between Council and citizenry thru visibility and win-win approaches.

- Muni 101 post on My Mayerthorpe highlighting all the topics covered on Jan 12/18
- Councillors met with citizens at Mayerthorpe Exhibition Centre Jan 30/18

- Council representative responded to Photo Radar post on My Mayerthorpe2 providing clarification Feb 21/18
- Council representatives attended 2018 Fireman’s Ball on Mar 10/18
- Council Representative and Staff provided clarification to complaint regarding snow removal signs on My Mayerthorpe2 Mar 4/18
- Mayor responded to citizen complaint regarding Volunteer Appreciation Apr 9/18
- Council approved attendance of Town officials who volunteer at Volunteer Appreciation
- Council attended April 19/18 Volunteer Appreciation
- Council citizen engagement booth at Alberta Marketplace May 16/18
- Council citizen engagement booth at Alberta Marketplace Jun 20/18
- Council citizen engagement booth at Alberta Market Place Jul 18/18
- Council citizen engagement booth at Alberta Market Place Aug 14/18
- Council citizen engagement booth at Alberta Market Place Sept 19/18
- Council citizen engagement booth at Alberta Market Place Oct 14/18
- Did you know that Intersection Improvement and Signalization is paid for by the Province Nov 1/18
- Did you know that the Fallen Four Memorial Park was established by a group of dedicated volunteers? Nov 2/18
- Why doesn’t the Town pave every road in Town? Nov 7/18
- Council approved reclassification of Kreek’s Crossing from commercial to residential for garbage pickup on Nov 13/18

- Did you know that the Town offers punch cards for Public Skating & Shinny? Nov 15/18
- Did you know that there are gift certificates for swimming? Nov 16/18
- Council booth at Kinette Christmas Market Nov 17/18
- Do you know how much it would cost to pave every gravel road in Town? Nov/18
- Did you know that the Town sent out a Sidewalk Survey to businesses? Nov 20/18
- Did you know the Town completed the following improvements in the northern portion of Town? Nov 22/18
- Council and Staff Christmas Lite Up Manning of Barricades Dec 7/18
- Celebrations of 2,200 Members on My Mayerthorpe Jan 22/19
- Mayor Jabush engagement on Mayor Janet Forward Together Facebook Page Feb/19
- Edmonton Journal feature of Town of Mayerthorpe's Climate Change initiatives under the Municipal Action on Climate Change energy retro fits to public facilities Mar 11/19
- Public Notice dispelling incorrect information about the By-election Mar 13/19
- Public Notice regarding Steaming of Culverts Mar 19/19
- Public Notice regarding Steaming of Culverts Mar 21/19
- Public Notice regarding Telus Phone Service Interruption Mar 28/19
- Public Notice regarding commencement of grading of gravel roads Apr 1/19
- Public Notice regarding burning of brush Apr 2/19
- Public Notice regarding hydrant flushing Jun 17/19
- Mayor Jabush engagement on Mayerthorpe Rant and Rave Jun/19;
- Mayor Jabush coffee meetings with citizens Jul/19

- Public Notice - Special Council Meeting post on My Mayerthorpe Sept 12/19
- Public Notice - Special Council Meeting post on My Mayerthorpe Oct 1/19
- 2019 Budget and Financial Highlights Report released Oct 2/19
- Public Notice - Fire Hydrant Repair on 46th Ave Oct 2/19
- Public Notice - Fire Pro testing Mayerthorpe Exhibition Centre Fire Pump re Water Quality Oct 3/19
- Public Notice - Water Valve Repair north of 46th Ave Oct 3/19
- Public Notice - Snow Removal on 45th Street Oct 10/19
- Public Notice - Meet & Greet with Tim McKort Oct 16/19
- Indigenous Blanket Exercise Oct 29/19
- Closed Meetings of Council Explanation Jan 14/20
- Polices and Priorities Committee Cancellation Public Notice post Jan 17/20
- John Blasko Legacy Grant presentation Jan 21/20
- Vitalization Grant Presentation to Mayerthorpe Dental Clinic on January 24/20
- Recreation Grant Presentation to Mayerthorpe Curling Club on January 30/20
- Special Meeting Public Notice Feb 13/20
- Zoom Meeting Public Notice Feb 13/20
- Mayor and CAO attendance at Small Business Awareness Celebration Mar 9/20
- Zoom Meeting Public Notice Mar 20/20
- Mayor Janet Forward Video COVID 19 Mar 25/20
- Mayor Janet Forward Video COVID 19 Mar 29/20
- Mayor Janet Forward Video Apr 2/20
- Mayor Janet Forward Video COVID 19 Apr 7/20
- Zoom Meeting Public Notice Apr 14/20
- COVID-19 Business Survey Apr 21/20
- Mayor Janet Forward Video COVID 19 Apr 23/20

- Mayor Janet Forward Video May 16/20
- Mayor Janet Forward Video COVID 19 May 26/20
- Rural Health Week Video May 29/20
- Mayor Janet Forward Video COVID 19 Jun 1/20
- Mayor Janet Forward Video Seniors Week Jun 4/20
- Mayor Janet Video Rhapsody Award Nominees Jun 3/20
- Mayor Janet Forward Video Jun 12/20
- Fallen Four Memorial Society & Town of Mayerthorpe Public Library Board Media Release regarding Town assumption of Fallen Four Memorial property Sept 28/20
- Mayor Janet Forward Video Oct 30/20
- Mayor Janet Forward Video Nov 10/20
- Mayor Janet Forward Video Nov 26/20
- Bend the Curve Regional Video Dec 18/20
- COVID 19 Business Impact Survey results issued Jan 9/21
- ICF Negotiations Press Release Feb 26/21
- Fair and Equitable does not Mean Equal Mar 8/21
- Open Letter to Town and County Ratepayers May 26/21
- GFL Waste Removal Surveys May 26/21
- Town Completes Accessibility Upgrades at Diamond Centre and Mayerthorpe Public Library June 4/21
- Town Announces Skate Park Open June 4/21
- Town Seeks Fairness June 14/21
- Town succeeds in Securing Solar Funding for Public Works Shop June 22/21
- Town succeeds in securing Enabling Accessibility funding to replace double doors with removable centre post and install actuators at the Diamond Centre.

(C.) Expanded citizen engagement in community and municipal matters.

- Budget Public Consultation Survey Nov 29/17
- Budget Public Consultation Survey Dec 4/17
- No Place Like Home Survey (Workforce) Jan 4/18
- Summer Temporary Employment Program (STEP) grant information posted to My Mayerthorpe Jan 7/18
- Alberta Small Brewers Development Program grant information posted to My Mayerthorpe Jan 8/18
- Town of Mayerthorpe/Lac Ste. Anne County Workforce Employee Survey Jan 19/8
- Traffic Bylaw Open House held Jan 10/18
- Town of Mayerthorpe/Lac Ste. Anne County Workforce Employee Survey Feb 6/18
- Town of Mayerthorpe/Lac Ste. Anne County Workforce No Place Like Home Survey Feb 6/18
- Town of Mayerthorpe/Lac Ste. Anne County Workforce Summit on Mar 1/18
- CPO engagement with heavy vehicles operators providing information on changes to Traffic Bylaw Mar 16/18
- CAO engaged citizen regarding grassroots initiative in partnership with Mayerthorpe Kin Club regarding skateboard park Mar 27/18
- Banking Need Survey May 30/18
- Cheque presentation to Mayerthorpe Rodeo Club for 2018 Rodeo (sand) Jun 1/18
- Splash Pad Ribbon cutting with Mayerthorpe & Area Aquatic & Recreation Society Jul 6/18
- Splash Pad Sponsorship recognition with Western Community Foundation Jul 11/18
- Cannabis Survey Jul 15/18
- Fallen Four Memorial cheque presentation on Jul 24/18
- Athabasca Mineral Inc. Open House Jul/18
- Kin Club of Mayerthorpe Cheque Presentation for Culture Day Aug 30/18

- Citizen Budget Survey Nov 6/18
- Water Interruption Information Post Jan 14/19
- Temporary Alley Closure re ATCO Repair Jan 17/19
- Public Notice regarding Snow Removal Jan 23/19
- Public Notice regarding Business License Renewals Jan 31/19
- Severe Storms – What to Do Jan 31/19
- By-Election Results Public Notice Feb 27/19
- Chief Elected Official Swearing Mar 12/19
- Mayerthorpe Public Library Candidates Forum April 2/19
- Public Notice regarding Fire Department Training impacting water quality on Apr 18/19
- Survey Monkey for Logo Design Apr 9/19
- Open House for Logo Design Apr 13/19
- Alberta Market Place Booth May 15/19
- Public Hearing for Bylaw No. 1102 Communication Bylaw Jun 10/19
- Open House for Responsible Animal Ownership Bylaw Jun 19/19
- Alberta Market Place Booth Aug/19
- Alberta Market Place Booth Sept 18/19
- Kinette Market Nov 16/19
- Intermunicipal Development Plan Official Signing with Lac Ste. Anne County Press Release on Jan 6/20
- Special Meeting Public Notice on My Mayerthorpe Feb 13/20
- Mayerthorpe Rodeo Club invited to Policies and Priorities Committee meeting on Feb 17/20
- Shop43.ca Information Open House Feb 20/20
- My Mayerthorpe membership increased to 2,400 Feb 20/20
- Business Survey Apr 21/20
- Newsletter Apr 23/20
- COVID-19 Business Survey Apr 27/20
- Apology issued by business owner on My Mayerthorpe 2 regard 54th Street & 46th Avenue re-development Jun 29/20

- Citizen Satisfaction Survey launched Aug 11/20
- Face Coverings Bylaw Survey launched Aug 11/20
- Face Coverings Bylaw Survey Aug 25/20
- Playgroup Survey launched Aug 27/20
- Council Regular Meeting Agendas published on Social Media prior to meetings Sept 11/20
- Citizen Satisfaction Survey Sept 21/20
- Face Coverings Bylaw Results Sept 21/20
- Business License Survey launch Oct 14/20
- Business License Survey Oct 17/20
- Town Hall held Oct 19/20
- Business License Survey Results Oct 26/20
- Town Hall Results Oct 27/20
- My Mayerthorpe membership increased to 2,575 members Dec 23/2020
- Mayor Jabush actively responded to questions, criticisms, and inquiries on My Mayerthorpe2 throughout the year providing facts and information.
- Council and Policies & Priorities Committee agendas posted to social media Jan 9/21
- Commercial, Industrial, Public Institution Waste Provider Survey Mar 15/21
- 2021 Citizen Satisfaction Survey Mar 30/21
- Business Retention and Expansion Survey Sept/21
- Community Planning Town Hall meeting Nov 1/21

(D.) Address rebranding, including logo, website and signage.

- CAO drafted Request for Proposal on Apr 6/18
- I City Citizen Budget Interactive Tool and Survey deposit issued for implementation this fall

- Request for Proposal drafted and posted on Alberta Purchasing Connection May 3/18
- Request for Proposal closed May 24/18
- Request for Decision to Council on Jun 25/18
- Independent Contractor Agreement entered into for website and branding Jul/18
- CAO & EDO met with Box Clever to start project on Sept 4/18
- Survey sent to Council seeking input into logos on Sept 11/18
- Box Clever presented logo's to Council on Nov 19/18
- CAO & EDO held conference call with Box Clever on Nov 21/18
- Survey sent to Council seeking input into example logos on Dec 5/18
- RFD to Council regarding Logo Committee on Jan 14/19
- Logo Committee meeting Feb 4/19
- Logo Committee meeting Mar 18/19
- RFD to Council re Committee recommended logos Apr 8/19
- Logo Survey launched Apr 15/19
- Logo Open House May 13/19
- RFD to Council May 13/19
- RFD to Special Council meeting May 20, 2019 where logo was approved
- RFD to Council re Logo Design Package Jun 6/19
- Town commenced updating of existing website, Twitter, My Mayerthorpe and staff e-mails with new logo Jun 26/19
- Box Clever meeting regarding new website design Jun 28/19
- RFD to Council re Policy II-003 Logo update Jul 15/19
- New signage, marketing material, correspondence transitioned to new logo Aug/19
- New accounting system fully operational Aug/19
- Website Mock Up meeting Aug 26/19
- Town vests, pins, pens, writing pads Sept 16/19

- Water Treatment Plant, Pump House, and Public Works signage updated Sept 18/19
- Sign off on Website Design Oct 1/19
- Website training Nov 19/19
- Sent e-mail to welding shops for quote on New Town entrance signage metal work Feb 18/20
- Sent e-mail to carpenter for quote on new Town entrance signage woodwork Feb 19/20
- Met with Half Rocks to discuss new Town entrance signage on Feb 19/20
- Sent e-mail to carpenter requesting meeting to discuss woodwork on new Town entrance signage on Feb 19/20
- Received Main Entrance and Town Directory sign quotes from Bulletproof Welding Mar 13/20
- Public Works Shop and Water Treatment Plant new signage installed Apr 2/20
- New Website Launch Press Release Apr 2/20
- New logo stickers applied to Way Finding Signage Apr 15/20
- Town Signage RFD to Council May 22/20
- Town Signage Project commenced Jun 8/10
- Fountain Project with new logo commenced Jun 20/20
- Town Business Banners replaced Jun 23/20
- Modify Way Finding Sign Frames Sept 4/20
- Business Directory Sign w/new logo completed Oct 15/20
- Town Signs w/new logo completed Oct 20/20
- Way Finding Frames replaced Nov 11/20
- Way Finding signs installed Dec 6/20
- Town Office signs w/new logo picked up from Trimline Dec 13/20
- Town Office Sign new logo Jan 6/21
- Council Chambers new logo Jan 6/21
- Fountain “Mayerthorpe” painted May 5/21
- North Side Park Sign with new logo Jun 4/21

- Mayerthorpe Aquatic Centre Sign with new logo June 30/21
- Community Event Sign on 50th Street Sept 15/21
- Mayerthorpe Cemetery Guide updated with Town logo Sept 30/21
- Mayerthorpe Cemetery Service added to website Sept 30/21

Targets:

- 1) More positive and informed comments by citizens on social media and in community. [Achieved with Mayor's Videos and increased positivity on social media.](#)
- 2) Voter and forum turnout, quantity of feedback on municipal proposals, etc. [Achieved with implementation of Town Hall meetings, Annual Citizen Survey, and case specific surveys.](#)
- 3) More volunteers and volunteer group cooperation. [Achieved with BMX/Skateboard Park Parent Group, Canada Day Business Event, Kinette Club of Mayerthorpe Access/Waterline/Fencing/](#)
- 4) Improving community engagement survey ratings from a regular citizen survey that measures citizen information awareness and engagement. [Achieved with implementation of Annual Citizen Satisfaction Survey.](#) A broadly supported, rallying message and image as Mayerthorpe approaches its 100th Anniversary in 2027. [Business Vitalization Program supported modernization of several storefronts, visibly infrastructure renewal and construction of new commercial building has generated excitement and a feeling of accomplishment in the community.](#)

Strategies (How)

- Survey citizens generally and also as volunteers.
- Be bold and emotive.
- Promote attractions and successes, including behind the scenes victories.
- Transition the negative into something positive (learn).
- Use MY MAYERTHORPE as a primary municipal communication method.

- Educate citizens on municipal service levels and opportunities for participation on community boards and public consultation initiatives.
- Partner with businesses on community image marketing.
- Municipal leaders to role model and foster inclusive approaches.
- Value diversity of views, cultures...no right and wrong, just differences to be reconciled or optimized.
- Municipal government (Councillors and Administration) “go to” citizens with major issues/proposals seeking feedback before decision.
- All councillors become aware of Facebook activities on My Mayerthorpe, available to comment and be reached electronically by citizens.

(C): MUNICIPAL SERVICES

Outcome Statement in 2030:

People are passionate and positively, emotionally attached to our communities municipal services.

Goals:

- (A.) Citizens are satisfied with level of municipal services.
- Citizen accolade on My Mayerthorpe Culvert Steaming Post Apr 16/20
 - Business accolade regarding COVID-19 support information June 30/20
 - 2020 Citizen Satisfaction Survey - Draft 1 May 22/20 staff review
 - 2020 Citizen Satisfaction Survey approved Aug 10, 2020
 - 2020 Citizen Satisfaction Survey Launched Aug 11, 2020
 - 2020 Citizen Satisfaction Survey reported that 2/3 of respondents were felt that they were satisfied to above satisfied with public

services. Four focus areas included water quality, economic development, library space, and property maintenance.

- Town Hall Summary Oct 27/20 provided that those in attendance were overall satisfied with the level of municipal services. Areas to consider improving: Distribute hard copy surveys to key location in community, water quality, economic development, library space, property maintenance, speed limit on 50th Street.
- Brownfield Redevelopment Grant issued Jan 7/21
- Commercial, Industrial, Institutional Waste Provider Survey completed Mar 15/21
- 2021 Citizen Satisfaction Survey completed Mar 30/21
 - Overall the vast majority of citizens are Satisfied, More Than Satisfied, or Very Satisfied with services being provided by the Town of Mayerthorpe.

(B.) New infrastructure to provide additional services is invested in on a prioritized, strategic basis. When possible, municipal services (and infrastructure) are enhanced to address citizens wants and support long-term sustainability.

- 2017 Projects Nov to Dec
 - Water Main Substantial Completion issued Nov 28/17
 - Operating & Capital Budgets approved Dec 13/17
- 2018 Projects:

○ GIS & Asset Management Project	Completed
○ FRIAA Vegetation/Fuel Management	Deferred
○ ERC Parking Pad Repair	Deferred
○ Transfer Switch at Elementary School	Removed
○ FRIAA Regional Emergency Training	Deferred
○ Diamond Centre Mural Rehabilitation	Cancelled
○ Town Branding & Marketing Slogan	Completed
○ Local Business Training Series	Completed
○ Business Banners	Completed

- Town Office Furnaces Completed
- Town Office Computers Completed
- Town Office Phone System Completed
- Fire Department Breathing Air Compressor Completed
- Emergency Portable Light Standards Completed
- RV Sani Dump Completed
- Sidewalks
 - 52 St (48 to 49 Ave) East Completed
 - Park Avenue North - Curb and Gutter Completed
 - New – 52nd Street Completed
 - New – Pt 51st Street Completed
 - New – Pt 51st Ave Completed
- Boulevard Redevelopment
 - 53 St (48 to 50th Ave) East (Boulevard Redevelopment) Completed
 - 53 St (48 to 50th Ave) West (Boulevard Redevelopment) Completed
- Used Self Propelled Packer Completed
- Use Man Lift Completed
- Street Light Christmas Lights Completed
- Used Backhoe Completed
- Agricultural Sector Study Completed
- Town Branding & Marketing Slogan Completed
- Main Street Re-development Plan Completed
- Business Banners Ongoing
- 25 Year Project Plan Project approved Dec 13/17
- Production Well start up on Feb 1/18
- Production Well final report to Council July 23/18
- Well No. 10 to Well No 5 Raw Waterline application to AMWP Nov 21/18
- Well No. 10 to Well No. 5 Raw Waterline expression of interest submitted Nov 26/18

- Town signed Construction Completion Certificate for Gasoline Alley North Storm, Sanitary Sewer System, and Roadworks on December 18/18
- Well No. 10 to Well No. 5 Raw Waterline application notice of approval Dec 21/18
- 2019 Projects
 - Water Treatment Plant Pump House Upgrade Project reservoir cleaned, pumps installed, and earmarked to be completed by end of Jan/19
 - Well No. 10 to Well No. 5 Raw Waterline approval Jan/19
 - Water Treatment Plant Pump House Upgrade Project reservoir cleaned, pumps installed, and completed Mar/19
 - Well No. 6 SCADA system, electrical, and plumbing upgrade Apr/19
 - Well No. 16 Transfer Switch and Yard Light upgrade Apr/19
 - Well No. 10 to Well No. 5 Project Award Apr 23/19
 - 2019 Sidewalk Projects awarded May 13/19
 - 2019 Additional Sidewalk Projects awarded May 13/19
 - Trees planted on 53rd Street May 23/19
 - Inflow/Infiltration Study data loggers installed in sanitary sewer manholes Jun 3/19
 - Well No. 16 Water Study completed and submitted to Alberta Environment and Parks Jun 30/19
 - Diamond Centre Siding & Insulation Project Completed Jul 15/19
 - Park Avenue Playground contractor approval Jul 8/19
 - Lagoon contractor approved Jul 8/19 to work on deficiencies
 - Lagoon fence line cleared for new fence July 18/19
 - RV Sani Dump construction started Aug/19
 - Community Initiatives Program Grant submitted for BMX/Skateboard Park.
 - Chain link fence installed at Park Avenue Sept 17/19
 - 48th Street sidewalk construction completed Sept 23/19

- Municipal Climate Change Action Centre Expression of Interest submitted for Mayerthorpe Exhibition Centre Solar Project Sept 30/19
- 49th Street Sidewalk construction completed Oct 1/19
- 49th Ave Sidewalk Construction completed Oct 3/19
- Concrete curb completed on RV Sani dump Oct 3/19
- Community Facility Enhancement Program Grant prepared for Mayerthorpe Exhibition Centre Solar Panel Project Oct 2/19.
- Park Avenue concrete pad completed Oct 4/19
- Lagoon deficiencies completed Oct 4/19
- 52nd Ave Sidewalk construction completed Oct 24/19
- Park Avenue play structure, swing set, spring toy, exercise equipment completed Oct 31/19
- Kinette Club of Mayerthorpe Community Facility Enhancement Program application for 2020 Mayerthorpe Exhibition Centre Solar Project submitted Sept 15/19
- Kinette Club of Mayerthorpe Community Facility Enhancement Program application for 2020 BMX/Skateboard Park Project submitted Nov/19
- 2020 Projects
 - 2020 to 2046 Project Plan Projection approved Jan 31/20
 - Four desktops and four laptops replaced Mar 12/20
 - PaySimply implemented providing additional payment options to citizens Mar 26/20
 - New Street Light acceptance with no cost to Town received Mar 27/20
 - Public Works Mezzanine completed April 10/20
 - RV Sani Dump completed May 14/10
 - Mayerthorpe Exhibition Centre Solar Project commenced Jun 1/20
 - Streetlights installed north of 52nd Street Jun 8/20
 - Streetlights installed west of 50th Street on 42nd Ave Jun 9/20
 - Asset Management/GIS Public Portal launched Jun 17/20

- BMX/Skateboard Park Project awarded Jun 22/20
- Chain link fencing installed at Park Avenue Playground and Fitness Park Jun 19/20
- MEC Solar Project ribbon cutting Jul 24/20
- Walking Trail Historical Storyboards installed Jul 27/20
- Well No. 13 & 16 raw waterline valve failure repair Aug 16/20
- 45th Street Water Looping Project tender awarded Aug 24/20
- Gasoline Alley North access to Highway 22 under construction Sept 3/20
- 47th Street Sidewalk completed Sept 4/20
- Two new and upside culverts installed at Extendicare approaches Sept 9/20
- 45th Street Water Looping Project start up meeting Sept 27/20
- New flushing valve and PVC Pipe replacing cast iron installed Oct 21/20
- 45th Street Water Looping project substantially completed Oct 29/20
- Foundation reinforcement of new Library Building complete Oct 30, 20
- 52nd Street Flushing Valve substantially completed Nov 6/20
- Highway 22 Intersection completed Nov 30/20
- 2021 Projects
 - Council Chambers relocation completed Jan/21
 - Desktop replacement completed Jan/21
 - Asset Management - Phase II - Grant Approved - In Progress
 - Backup Host Service completed Jun/21
 - Town Office Renovation (2 offices) completed Mar/21
 - Portable Exterior Vehicle Training Prop - Deferred
 - ERC Front Building Pad - Deferred
 - Portable Light Standards - Deferred
 - Ditching/Culverts 52nd Avenue - In Progress
 - 42nd Avenue Paving Extension - In Progress

- Mayerthorpe Exhibition Centre Door Actuators Project Ribbon Cutting completed Mar 1/21
- Diamond Centre Handicap Door Actuators Project completed Aug/21
- Library Foyer and Door Actuators Project Aug/21
- BMX/Skateboard Project Aug/21
- Library Air Conditioner Project Aug/21
- Public Works Shop Solar Panels Project - In Progress
- Skid Steer - Deferred
- Replace Greensand Filter media - Deferred
- Update Bulk Water Fill - In Progress
- Valve Replacement Project - Deferred
- GAN Hwy 22 Intersection - Completed Oct/21
- 52nd Street Crosswalk Project completed Sept/21
- 46th Avenue Sidewalk Project completed Sept/21
- Well No. 6 Rehabilitation Project completed Sept/21
- Kinette Club of Mayerthorpe Water Service Project completed Aug/21
- 46th Avenue Fire Hydrant Relocation Project completed Aug/21
- Diamond Centre Double Door w/Removable Centre Post Replacement/Actuator Project- In Progress
- 48th Avenue between 47th Street and Alley Sidewalk Replacement completed Sept/21
- 49th Street between 47th & 48th Avenue Sidewalk Replacement completed Sept/21
- 46th Ave Sidewalk Repair at Fire Hydrant Replacement completed Sept/21
- 52nd A Street Sidewalk Repair completed Sept/21
- Sportsgrounds Bleacher Roof Repair completed Sept/21
- Marketing Imagery - Deferred
- Investment Attraction - Deferred
- Native Plant Species - Deferred
- Walking Trail - Deferred

- Park Sites Upgrades - Deferred
- Diamond Centre Insulate, Siding, HVAC - Completed
- Diamond Centre Automatic Door/Door replacement - Completed
- Purchase land next to lagoon - Deferred
- 48th Street & 52A Avenue valve - Completed

(C.) Municipal regulations are reviewed and updated to address current and future needs of overall community.

- Policy I-002 Council Remuneration Nov 27/17 & Jan 8/18
- Policy X-003 Subdivision Tax Refund Nov 27/17
- Policy II-024 Recognition Nov 27/17
- Policy I-004 Gifts in Kind Jan 8/18
- Policy I-020 Public Participation Jan 8/18
- Policy II-004 Financial Controls Jan 22/18
- Traffic Bylaw approved Jan 22/18
- Disclosure Bylaw approved Feb 12/18
- Policy V-008 Public Tree Feb 26/18
- Policy VIII-004 Highway Signage Grant Program Feb 26/18
- Policy II-002 Expense Reimbursement Policy Mar 26/18
- Policy I-023 Development Tax Incentive Mar 26/18
- Bylaw No. 1085 Assessment Review Board updated to comply with legislative changes Apr 23/18
- Application to Coop Community Investment program for Fitness Facility Project
- Grassroots citizen engagement rallying citizens to meet with Kinette Club on Skateboard Park Mar 27/18 My Mayerthorpe 2
- Sponsorship Package sent to Eastlink for Park Avenue Playground and Fitness Facility Apr 9/18
- Policy V-014 Compost updated to open up for pumpkins and Christmas trees May 22/18

- Policy II-004 Financial Controls to outline the process for disposal of public lands.
- Policy VII-006 Mayerthorpe Exhibition Centre Operations updated to accommodate Minor Hockey Jun 25/18
- Policy II-001 Reserves to provide for Utility Reserve and remove Traffic Light Reserve Jun 25/18
- Policy II-002 Expense Reimbursement to ensure volunteers and members at large can submit expenses while on Town related business.
- RFD to Council on RV Sani Dump location Jul 23/18
- Bylaw No. 1093 Cemetery Bylaw 3rd Reading Aug 13/18
- Bylaw No. 1094 to amend Land Use Bylaw re Cannabis 1st Reading Aug 27/18
- Kin Club of Mayerthorpe Delegation re Skate Park Sept 17/18
- Policy III- 001 to 005 Personnel updated to reflect change in Employment Standards and Cannabis Nov 20/18
- Policy I-002 Council Remuneration updated to incorporate Revenue Canada changes effective January 1, 2019 Nov 26/18
- Policy V-013 Hiring Contractors updated Jan 28/19
- Policy III-003 Employee Compensation & Benefits updated Jan 28/19
- Emergency Management Plan review completed Jan 23/19
- Policy I-011 Council Committees updated Feb 25/19
- Policy VIII-005 Business Tradeshow Initiative Program Feb 25/19
- Policy X-001 Culture Grants Mar 25/19
- Policy VII-001 Mayerthorpe Aquatic Centre Mar 25/19
- Policy VII-006 Mayerthorpe Exhibition Centre Mar 25/19
- Policy VIII-005 Trade Show Incentive Apr 8/19
- Bylaw No. 1099 Amending Bylaw 1066 Apr 23/19
- Policy II-024 Recognition Policy May 21/19
- Bylaw No. 1104 Responsible Pet Ownership Bylaw May 27/19
- Bylaw No. 1103 Miscellaneous Rates and Fees May 27/19
- Bylaw No. 1101 Cemetery Bylaw Jun 10/19

- Bylaw No. 1102 Alternate Methods of Advertising Bylaw Jun 10/19
- Policy II-004 Recognition Jun 24/19
- Bylaw No. 1105 IDP Jun 28/19
- Bylaw No. 1106 Borrowing Bylaw Jul 8/19
- Bylaw No. 1107 Bylaw Enforcement Officer Amending Sept 19/19
- Bylaw No. 1108 Jt. SDAB Amending Sept 19/19
- Bylaw No. 1109 Procedural Bylaw Sept 19/19
- Policy V-005 Culvert Installation Open Ditch Sept 19/19
- Bylaw No. 1110 Disaster Services Agency Oct 28/19
- Policy I-002 Council Remuneration Oct 28/19
- Policy II-007 Asset Management October 28/19
- Policies III-001, III-004, and III-006 Personnel Policies Oct 28/19
- Bylaw No. 1111 Business License Bylaw Nov 18/19
- Water Treatment Plant Drinking Water Safety Plan updated Jan 7/20
- Water Treatment Plant Operation Program and Safe Work Procedures updated Jan 7/20
- Procedure VII-006.01 Mayerthorpe Exhibition Centre Operations updated Feb 19/20
- Policy V-005 Access Extension/New Access Policy approved Feb 24/20
- Policy II-004 Financial Controls approved Mar 23/20
- Bylaw No. 1115 2020 Assessment Review Board approved Apr 14/20
- Bylaw No. 1116 Misc. Rates and Fees approved Apr 14/20
- Bylaw No. 1120 2020 Supplemental Tax approved Apr 27/20
- Bylaw No. 1119 Granting Exclusive Rights to GFL approved May 11/20
- Bylaw No. 1117 2020 Tax Rates approved May 11/20
- Bylaw No. 1118 Tax Instalment and Penalty approved May 11/20
- Bylaw No. 1122 Assessment Sub-classes approved May 25/20
- Policy Manual - Section I Legislative reviewed, amended, approved May 25/20

- Policy Manual - Section II Administrative reviewed, amended, approved May 25/20
- Policy Manual - Sections I & II Policy renumbering approved Jun 6/20
- Bylaw No. 1121 Misc. Rates and Fees Jun 8/20
- Policy VIII-006 COVID-19 Pandemic Business Support Grant approved June 27/20
- Bylaw No. 1124 Amending Fees Bylaw approved Jun 22/20
- Bylaw No. 1123 Operating Borrowing approved Jun 27/20
- Policy II-004 Financial Controls approved June 27/20
- Policy Manual III Personnel reviewed, amended, approved June 27/20
- Policy Manual IV Protection and Enforcement review June 27/20
- Policy Manual V Public Works reviewed, amended, approved June 27/20
- Bylaw No. 1125 Plan Cancellation approved Jul 27/20
- Policy Manual VI Water/Sewer Garbage reviewed Aug 17/20
- Bylaw No. 1126 Designated Officer Bylaw Aug 24/20
- Bylaw No. 1127 Face Covering Bylaw Aug 21/20
- Bylaw No. 1128 Land Use Bylaw Technical Amendments Aug 21/20
- Bylaw No. 1129 Bylaw Enforcement Officer Bylaw Sept 2/20
- Bylaw No. 1130 Amending Bylaw No. 1121 Miscellaneous Rates and Fees Sept 28/20
- Policy III-003 Schedule A Salary Grid Sept 28/20
- Bylaw No. 1113 Business License Bylaw Oct 26/20
- Bylaw No. 1131 Procedural Bylaw Oct 26/20
- Bylaw No. 1132 Short-Term Borrowing Nov 9/20
- Bylaw No. 1133 2020 Operating Borrowing Bylaw Nov 23/20
- Bylaw No. 1134 Utilities Bylaw Dec 21/20
- Bylaw No. 1134 Utility Bylaw Jan 25/21
- Policy III-003 Salary Grids updated Feb 8/21
- Bylaw No. 1137 Designated Manufactured Homes Feb 16/12

- Economic Development Section Policy Manual review completed Feb 22/21
- Policy XI-001 COVID 19 Business Support Grant Policy reviewed Feb 22/21
- Recreation Section Policy Manual review completed Feb 22/21
- Planning and Development Section Policy Manual review completed Mar 22/21
- Risk Management Section Policy Manual review completed Mar 22/21
- Bylaw No. 1136 Assessment Review Board Mar 22/21
- Bylaw No. 1138 Supplemental Tax Apr 12/21
- Bylaw No. 1137 Tax Rate Apr 22/21
- Bylaw No. 1140 2021 Tax Rate Bylaw May 3/21
- Policy VII-003 Block Party Incentive May 25/21
- Bylaw No. 1142 Local Improvement Bylaw
- Bylaw No. 1143 Borrowing Bylaw
- Bylaw No. 1145 Waste Collection Bylaw
- Bylaw No. 1147 Residential Waste Exclusivity
- Bylaw No. 1149 Utility Bylaw
- Policy III-001 Employee General Guidelines
- Culture Section Policy Manual Review Sept 13/21
- Environmental Section Policy Manual Review Sept 13/21
- Planning and Development Section Policy Manual Review Sept 13/21
- Bylaw No. 1136 Designated Manufactured Home Bylaw Sept 27/21
- Policy VIII-007 Business Recognition Program Oct 11/21

GENERAL COMPLAINT TRACKING

Complaint Type	2017	2018	2019	2020	2021
Bylaw - Signs				1	
Bylaw - Animals		2	3	2	3
Bylaw - Property Maintenance		1	9	7	7

Bylaw - Other General (RCMP, TSA, Misc.)	25	8	4	8	1
Parks & Recreation					
Water - General	8	6	3		1
Water - Discoloration, Smell		1	7	1	
Storm Water/Drainage (frozen culverts, ditching)	25	19	24	4	2
Sanitary Sewer	1	1		1	
Roads & Alleys	27	15	22	7	7
Roads & Alleys - Trees	1			1	
Roads & Alleys - Snow Related	1	9	2	9	
Sidewalks	8	5	2	3	3
Customer Service					
Other - General (Civil matters, refuse on Public Lands, weeds on Public Lands, illegal approaches, private culverts)	15	6	12	4	1
Total	111	73	88	48	25

Targets:

- 1) Surveys, outcome measurements (% of complaints), increase in public participation, and including increased community board members. [Achieved with Annual Citizen Satisfaction Survey, tracking and overall reduction in complaints, and board vacancies have been filled in a timely manner indicating increased desire to participate in local decision making.](#)
- 2) Support the development of the following infrastructure priorities this electoral term (2017-2021):
 - i. Park Avenue Playground rebuild. [Completed](#)
 - ii. Recreational vehicle sani-dump. [Completed](#)
 - iii. Fitness Facility (outdoor/indoor) —if community group led. [Completed](#)
 - iv. Skateboard Park—if community group led. [Completed](#)

(Additional infrastructure not prioritized for this electoral term were a larger library, more sidewalks, fountain/welcome sign/site, trestle lookout/day use area, and covered pool. Council felt they could be supported if opportunities arise.)

Strategies (How)

- Toot our own horn on existing municipal services provided and condition of supporting municipal infrastructure.
- Celebrate improved services and initiatives that support businesses.
- Support community led initiatives that will construct infrastructure priorities.
- Consider private sector partnerships to build and possibly operate some infrastructure priorities.
- Promote financial efficiency in service costs, use regional service models where most efficient and effective.
- Complete inter-municipal cooperation frameworks, which would include encouraging shared services and financial contributions from municipal partners where services benefit residents or industry past Mayerthorpe's municipal boundary.
- Ensure overall community is well served with any municipal by-law and regulation updates.

(D): INFRASTRUCTURE MAINTENANCE AND RENEWAL

Outcome Statement in 2030:

All infrastructure is revitalized and upgraded to preserve existing services and accommodate growth.

Goals:

(A). Adequate funding to preserve infrastructure is planned for.

Targets:

- 1) Financial indicator of Mayerthorpe's infrastructure assets net book value is strong.
 - 2019 Financial Statement Assets increase by \$2,922,276.11 Mar 23/20
 - Statement of Financial Position Total Assets \$30,669,379.61 Dec 31/20

- 2017 Financial Statements provide for an increase in Tangible Capital Assets of \$2,012,407.00.
- Gasoline Alley North completion will provide assumption of infrastructure by the Town providing for an increase in infrastructure assets estimated at a minimum of \$4.3 million in assets.
- Athabasca Minerals Inc. development to provide an estimated \$30,000,000 investment increasing industrial and machinery and equipment tax base.
- Gasoline Alley North Construction Completion Certificate for sewer, water, storm water mains, internal road, power, gas, received Oct 5, 2018.
- Deficiencies acknowledged and revised LOC Reduction received Nov 23, 2018.
- 2018 Municipal Taxes and Accounts Receivable satisfied with draw on LOC Nov 23/18
- Construction Completion Certificates signed Dec 18/18 increasing Town's assets by approximately 7 million Dec 18/18
- Development Agreement signed assuming 19 residential lots will increase the Town's assets by about \$40,000
- 2016/2017 Tangible Capital Assets increased \$36,180,953 to \$39,002,240
- 2017/2018 Tangible Capital Assets increased \$39,002,240 to \$40,421,358
- 2018 Financial Statement approved Mar 25/19
- 2019 Budget Highlights and Financial Report Sept 19/19
- Alberta Municipal Affairs Municipal Indicator Report Oct 7/19
- 2020 Financial Statements approved Mar 22/21
- 2020 Statement of Financial Position Total Assets \$30,177,953 an increase of \$1,444,109 Mar 22/21
- 2021 preliminary Statement of Financial Position Total Assets \$32,621,751 as at Aug 31/21

2) Municipal infrastructure renewal is timely and well financed.

- GIS and Asset Management will provide for a new real time data tool to monitor existing infrastructure, plan for replacement and renewal, and update the Town's Infrastructure Plan dated December 15, 2015
- Advanced Warning Signals and Traffic Lights payment to Province held in abeyance until lots sell
- Federation of Canadian Municipalities – Asset Management grant approved in the amount of \$50,000 (80%) for a \$67,000 project
- Alberta Community Partnership – GIS & Asset Management grant approved in the amount of \$161,000 (100%) in partnership with Town of Onoway and Alberta Beach
- Application completed to Alberta Municipal Water Wastewater Program for Well No. 10 to Well No. 5 Raw Waterline Project Nov 21/18
- Expression of Interest to Invest in Canada Infrastructure Program of Well No. 10 to Well No. 5 Raw Waterline Project Nov 26/18
- Alberta Municipal Water Wastewater Program application approved based on 69.92% funding Dec 21/18
- Well No. 5 to 10 Raw Waterline funding approval letter received Jan/19
- Well No. 5 to 10 Raw Waterline detailed design completed Mar 13/19
- Well No. 5 to 10 Raw Waterline Project Award Apr 23/19
- West side of 52 Street from 46th to 47th Avenue Additional Sidewalk May 13/19
- East side of 52 Street from 47th to 48th Avenue Additional Sidewalk May 13/19
- Well No. 10 to Well No. 5 Raw Waterline completed Jul 15/19
- Well No. 6 SCADA System upgraded Aug/19
- 46th Ave & 43rd Street Fire Hydrant leak repaired Oct 2/19
- Water valve repair in alley north of 46th Ave repaired Oct 3/19
- Water Treatment Plant liquid chlorine scale, monitor, and handheld thermostat replaced Jan 15/20
- Water Treatment Plant compressor motors replaced Jan 31/20

- Water Treatment Plant gas chlorine scales and analyser replaced Feb 3/20
- Water main break at 51st Ave & 52nd St repaired Feb 12/20
- Water main break at 49th Ave & 47th St repaired Feb 15/20
- Sewer Service Connection to main repaired Feb 20/20
- Water main repair at 52nd Street and 52nd Ave Feb 17/20
- Loader Repair Feb 18/20
- Water valve repair north of fire hydrant on 46th Ave Feb 26/20
- Fire hydrant abandonment at 46th Ave west of 45th Street Feb 27/20
- Water Use Reporting System updated Mar 31/20
- Water Quality Reporting System updated Mar 31/20
- Town Office sewer service connection repair May 11/10
- Water service repair north and northeast of 52nd Ave May 20/20
- Water service repair north and northwest of 52nd Ave May 22/20
- 50th Ave Water valve repair June 2/20
- 51st Ave Water valve replacement June 8/20
- Well 16/13/20 Raw Waterline valve repair August 17/20
- Automatic Door Openers for Mayerthorpe Exhibition Centre approved under Enabling Accessibility Program grant Aug 18/20
- BMX/Skateboard Park Startup meeting August 24/20
- Sewer Service Connection repaired Sept 10/20
- Dundee Park gazebo and picnic tables upgraded Sept 16/20
- Well No. 13 Raw Waterline breaks (2) repaired Dec 21/20
- Diamond Centre Air Exchange Unit replaced Dec/20
- Mayerthorpe Exhibition Centre Automatic Door Openers installed Dec/20
- Mayerthorpe Diamond Center Automatic Door Opener installed Dec/20
- Enabling Accessibility Program agreement change of scope preliminarily approved to fund door actuators and double doors at Mayerthorpe Public Library Mar 25/21
- 46th Avenue & 42nd Street Water Valve repair completed Mar 24/21

- 46th Avenue Fire Hydrant Relocation behind Haven Inn completed Aug/21

3) New infrastructure is in place and well used.

- New production well commissioned in 2018 and calibrated to be the primary source of raw water to the Town
- New water main winterized and ready for operation in 2018
- Municipal Sustainability Initiative – Additional Funding announcement Mar 16/18
- New Municipal Sustainability Initiative capital funding to enable additional infrastructure projects in 2018 enabling Council to undertake additional capital projects
- Water Treatment Plant Upgrade substantially completed Dec/18 with final completion Jan/19
- Water Treatment Plant Project Distribution Pumps completed Jan 31/19 with increased water pressure to 40 psi and new infrastructure with a design life expectancy of 25 years
- Water Treatment Plant Distribution upgraded door hardware, LED Lighting, and painting completed
- Munisight Asset Management portal launched Sept 6/19
- RV Sani Dump services installed Sept 11/19
- Chain link fence at Park Ave installed Sept 17/19
- Diamond Centre cell phone booster and wifi operational Sept 20/10
- Concrete pad at Park Ave installed Oct 4/19
- Playground and exercise equipment installed Oct 31/19
- Infrastructure Study approved in 2020 Project Plan Project Jan 31/20
- CAO directed MPE to proceed with Infrastructure Study Apr 15/20
- RV Sandi Dump project completed May 14/20

- CAO, MPE, and Munisight conference call on application to FCM Asset Management grant June 25/20
- FCSS/Recreation Coordinator prepared Enabling Accessibility - Small Street grant for automatic door openers for Mayerthorpe Diamond Centre June 17/20
- CAO completed application to Enabling Accessibility - Small Stream grant for automatic door openers for Mayerthorpe Exhibition Centre June 25/20
- Diamond Centre new ladder and air conditioning unit installed under Insulation and Siding Project completed Aug 19/20
- Park Avenue Playground and Fitness Centre opened to public Aug 22/20
- Park Avenue Playground and Fitness Centre ribbon cutting Aug 27/20
- Enabling Accessibility Grant for Mayerthorpe Exhibition Centre automatic doors approved Aug 20/20
- Gasoline Alley North approach and paving commenced Aug 24/20
- 47th Street Sidewalk replacement Sept 1/20
- FCM Asset Management RFD to Council Sept 14/20
- 52nd Street Sidewalk completed Sept 24/20
- FCM Asset Management grant application submitted Sept 22/20
- 46th Ave Sidewalk boulevard redevelopment completed Oct 5/20
- 52nd Street Approaches (2) at 52 & 53rd Ave installed Oct 31/20
- 47th Ave Sidewalk completed Nov 5/20
- Diamond Centre Exchange Unit installed Nov 20/20
- Mayerthorpe Exhibition Centre Automatic Door Openers installed Nov 30/20
- Diamond Centre Automatic Door Opener installed Dec 19/20
- Town of Whitecourt State of Local Emergency - Town of Mayerthorpe supply of potable water to sustain neighboring community Mar 14/21
- Additional garbage receptacles added to Park Avenue Playground due to usage exceeding existing garbage receptacle
- Memorial Bench installed at Park Avenue Playground

- Dog Waste Receptacle installed at Fallen Four Memorial Park

Strategies (How)

- Have a sound municipal infrastructure plan and take action on the priority items. Infrastructure Plan has been incorporated into the Project Plan Projection and each year projects have been actions as prioritized by Council. The Asset Management - Phase II Project includes the updating of the Town's existing Infrastructure Plan for which funding has been confirmed.
- Ensure adequate core municipal infrastructure funding is available from municipal reserve funds, grant applications, and development agreements/contributions. Development Agreements include provisions for development security, land sales have included refundable deposits upon completion of conditions, many projects were undertaken as a result of grants received that were not contemplated nor budgeted, and Gasoline Alley North development agreement security enabled the completion of the Highway 22 and Highway 43 Traffic Lights, as well as Highway 22 intersection upgrades.
- Undertake paving and sidewalk enhancements when priority storm sewer pipe and drain upgrades are done. Achieved by completing paving of Gasoline Alley North development, Highway 22 Intersection Upgrade paving, paving of 42nd A Avenue and 45th Street, completion of \$510,000 in sidewalk replacements, grading of trip hazards, spot sidewalk repairs and replacements, ditching of alley between 46th and 47th Avenue, ditching and culvert repair along 50th Street north of 52nd Avenue, ditching and culvert repair along 54th Street, ditching along 48th Street and 52nd A Avenue, ditching and culvert replacements in alley between 50th and 51st Street north of 52nd Avenue, clean out of storm pond and drainage ditch at Lac Ste. Anne Foundation.

